

ABSTRACT

The technique of the present invention enhances convenience in managing print jobs on a print server.

5 A printing system includes an external print server 100, a printer 200 and clients PC1-PC4 that are connected together via a network. The print server 100 retains the print job after transmitting it to the printer 200 and synchronizes print job status of the print server 100 with that of the printer 200 in response to notification from the printer 200. When any error occurs in printing process, the
10 print server 100 transfers the status of the print job corresponding to the error to "held". This application enables the user to utilize the print job retained in the print server 100 effectively to restart the print job without requirement of re-submission after examining the cause of the error.